

Placing A Wholesale Order

If you are an existing LunaGrown customer, an online account has been created for you. If you have lost or misplace the login information please contact us so that we can rectify this. If you are a new LunaGrown customer please contact us so that we can create a wholesale web account for you.

Retailers in the state of New York, Please complete and return to us form [ST-120](#) this is your tax exemption with us for gift packaged items. Sales tax will be charged until receipt of your seller's permit.

Payment Terms: Orders for wholesale customers must be paid by credit card or COD, unless other terms have already been established and agreed upon by Both parties.

Company Checks: New customers may request approval to prepay orders with a company check or to pay with PO# by submitting the [Credit Application](#). Orders must be placed by phone at 845-459-Luna (5862) or Email (service@lunagrown.com) if you would like to prepay by check. A service charge of \$25.00 will be assessed on all returned checks.

Company Credit Terms: LunaGrown will consider applications for credit only from companies that have been in business more than three years. If you would like to request credit terms, please fill out a [Credit Application](#). For customers that are granted COD or Net payment terms (we do not offer or accept net payment terms longer than 15 days), the following policies apply:

- ◆ Net terms time begins the day of order placement.
- ◆ No shipments will be made to overdue accounts. Accounts with net terms that habitually pay late will revert to COD.
- ◆ Interest of 1.5% per month (18% per annum) may be charged to overdue accounts.
- ◆ Debtor agrees to pay all attorneys fees, court costs, and collection agency fees necessary for collection in the event that the account comes past due.
- ◆ PLEASE NOTE: Returned checks are subject to a \$25.00 fee.

Price Breaks: We offer price breaks to accounts who pre-pay or pay COD, without the need of Net Terms. This is our way of saying thank you. While we are aware of policies set in place by larger business entities, they are not necessarily part of our business model.

Consignment: We do not offer consignment accounts

